

November 6, 2014

Board of Selectmen Town of Chilmark 401 Middle Road P.O. Box 119 Chilmark, MA 02535

Re: Installation Rates

Dear Chairman and Members of the Board:

In keeping with our ongoing efforts to provide regular updates regarding our services, I am writing to inform you of the following changes to our installation rates which will be effective January 1, 2015:

Hourly Service Charge from \$33.20 to \$35.80

Additional Outlet (Initial Installation of Service) from \$13.35 to \$14.40

Additional Outlet (After Initial Installation of Service) from \$32.15 to \$33.20

Activate Pre-Existing Additional Outlet (Initial Installation of Service) from \$5.60 to \$6.10

Activate Pre-Existing Additional Outlet (After Initial Installation of Service) from \$22.05 to \$22.95

Relocate Additional Outlet (Initial Installation of Service) from \$13.35 to \$14.50

Relocate Additional Outlet (After Initial Installation of Service) from \$28.55 to \$30.30

Connect VCR/DVD (Initial Installation of Service) from \$7.90 to \$7.75

Connect VCR/DVD (After Initial Installation of Service) from \$16.35 to \$19.00

Upgrade of Service from \$26.30 to \$28.45

Downgrade of Service from \$12.05 to \$12.40

In-Home Service Visit (Video, per occurrence) from \$32.10 to \$37.05

Please be advised Customers are receiving notification, in advance via bill message, of these changes. Should you have any questions, please do not hesitate to contact me at 617.279.6017.

Sincerely,

Mary O'Keeffe

Mary O'Keeffe, Sr. Manager Government & Regulatory Affairs